



Scandinavia newsletter

August 2026

newrest



 **CPH Airport, August 2026**

 Photo: Azhar Rana (Security Manager, CPH Unit)

Congratulations to our employees of the Month!



SE – Congratulations, Mohsin Kabir from Dock Coordination! Mohsin has demonstrated exceptional professionalism, commitment, and teamwork throughout the past month. He readily supports the Fridge, Dock, and Supervisor teams, while also stepping in as an Uplift Driver whenever required. His positive attitude, strong work ethic, and genuine dedication help both his colleagues and the operation succeed. His flexibility, initiative, and readiness to assist wherever needed make him a highly valued member of the team. Congratulations, Mohsin!



NO – Congratulations, Uraiphorn Kaewkhong from the Dishwash Team! Uraiphorn's enthusiasm, teamwork, and willingness to go the extra mile have certainly not gone unnoticed. Her positive approach and outstanding contribution make a real difference to the team and our daily operation. She is always ready to support her colleagues and consistently demonstrates the commitment we value. We are very pleased to recognise her as our Employee of the Month. Congratulations, Uraiphorn! 🎉 🏆



DK – Congratulations, Rukhsana Kausar from Production – Cold Kitchen! Rukhsana is a dedicated problem-solver who leads through action rather than words. No matter how demanding the situation becomes, she never complains and immediately steps in to support the team with energy and solution-driven focus. Her trustworthy and positive attitude makes a significant difference to our daily operation and creates a strong sense of confidence within the team. She is a truly valuable colleague and a well-deserving Employee of the Month. Congratulations, Rukhsana! 🎉 🏆

Congratulations Heen, on being recognized for QHSE EOM!

Your dedication to Quality, Health, Safety, and Environmental excellence, combined with your proactive attitude and commitment to continuous improvement, has made a significant positive impact on our team and operations. Thank you for leading by example and inspiring those around you. Keep up the excellent work! 🙌



Congratulations to Farrag on being recognized as Employee of the

Month for Ramp Safety! Mahmoud Barbary Farrag consistently

demonstrates a strong commitment to safety and operational excellence. Over the past three months, he has completed 24 audits with zero failures, reflecting his dedication to maintaining the highest safety standards. Farrag is a valued team member and a deserving recipient of the Employee of the Month award in Ramp Safety. 🙌



Congratulations to Zunaira on being recognized as QHSE Champion of the Month! Zunaira's dedication, professionalism, and proactive approach to Quality, Health, Safety, and Environment have made a valuable contribution to strengthening our QHSE culture. Her attention to detail and leadership set a positive example for her colleagues and help create a safer, healthier, and more efficient workplace for everyone. Congratulations, Zunaira, keep up the excellent work! 🙌



Congratulations to Ganga on being recognized as our I Care

Champion! Ganga has been part of CPH since the very beginning and helped with the initial setup. She describes Newrest as "a place where I feel at home, safe and happy, this is my team." She is known for building strong relationships with colleagues, bringing different interests together, and using music to stay positive during stressful moments. And a fun fact about Ganga, she talks a lot! Congratulations, Ganga! 🙌



Our Other Champions!

Unlimited Challenge: Romsdal



Four of our employees took on an incredible challenge by **hiking in Romsdal** and proudly raising the **Newrest flag at the summit**. Their **determination, teamwork, and adventurous spirit** truly embody our company values.

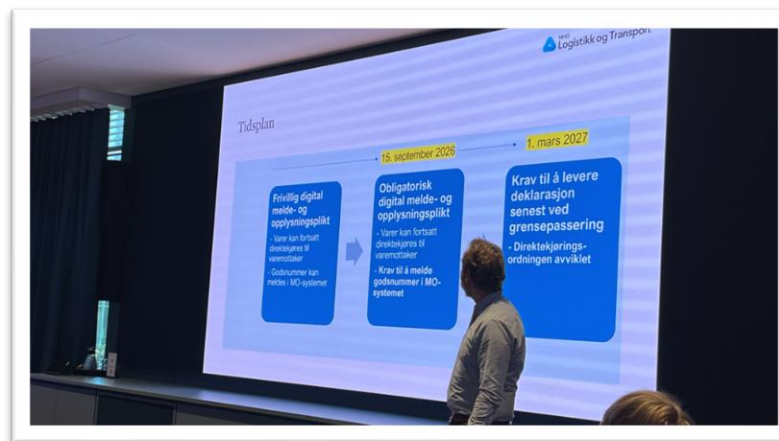
We are extremely proud of our challengers and congratulate them on this fantastic achievement!

Unlimited Challenge: Romsdal Insights shared by the challengers



The event was a great success, leaving participants with lasting positive impressions. From the delicious food to the engaging instruction, every aspect of the experience exceeded expectations. Challengers particularly appreciated the **professionalism of the instructor** and the **seamless arrangements made by Newrest**. With every detail carefully planned and executed, attendees were able to relax and fully immerse themselves in the experience without having to worry about logistics. **Their positive feedback is a testament to the dedication, teamwork, and attention to detail that made this event both enjoyable and memorable.** 🌟

Navigating Change Together: Preparing for Norway's New Digitoll Requirements



From Newrest Norway, **Xiaoling Yin RØSTEN** attended a seminar in Oslo focused on **cross-border trade**. The event provided valuable **insights into Digitoll**, the EU Customs Reform, customs compliance, export controls, and sanctions.

A big thank you to **KPMG Norway** for organising such an informative event and creating an excellent platform for industry professionals to come together and discuss these important topics. With less than three weeks remaining before the new Digitoll requirements come into effect across Norway, strong cooperation and close collaboration among all partners will be essential to navigate the challenges of cross-border trade successfully.

Team Building Activity: Grill Afternoon

Our team came together for a **wonderful grill afternoon** filled with hot dogs, burgers, potato salad, and ice cream.

The event provided a chance for everyone to relax, connect with colleagues, and enjoy some well-deserved downtime.



A big thank you to all our employees for their fantastic efforts this summer. Your hard work and commitment are truly appreciated.

Birthday Wishes to our dear Jennifer!



Happy Birthday, Jennifer!

Happy Birthday to Jennifer, one of our dedicated Ramp Safety Officers!

Wishing you a wonderful year filled with happiness, laughter, and celebration. Happy Birthday! 🌸

Behind the Scenes with SAS at Lauritz Terminal

In August, our CPH team supported an SAS photoshoot at Lauritz Terminal by preparing and delivering a complete onboard setup, including plated meals, individual ingredients, beverages and service equipment. The collaboration helped SAS capture some great scenes and showcase the onboard experience in an authentic setting. The team received warm thanks from SAS for its flexibility, attention to detail and support throughout the production.

A great example of teamwork and collaboration with our client, both onboard and behind the scenes!



Outstanding Teamwork on SK541

Azhar and Zaher received a wonderful compliment from the SAS crew following their work on SK541 on 17 August. Despite a late arrival and a demanding turnaround, their professionalism, efficiency and positive attitude made a real difference.

Here is what the SAS crew had to say!!



Kudos from SAS: The aircraft came in late, stressful situation with full crew change, fueling and catering Newrest loaders were so proactive and fast, and had such a great overview, at the same time they were friendly and smiling - they changed everything so fast. All these nice things makes us all very proud, and happy, it's so important to have a daily good and trustful relationship with our valued suppliers. The crew onboard SK541 would like to thank them both, and they were part of on of the fastest and most efficient turnarounds lately - we couldn't have done this without them - **THANK YOU!**

Supporting the CPH Team on Our New Warehouse Project

Over the past two weeks, we have had the pleasure of welcoming **Amine Ocini, Construction Manager, from our Head Office**, to support the CPH team on the **new warehouse project and the development of the existing unit.**

Amine's role is to strengthen the project team and provide hands-on support throughout the construction phase. He is assisting with the **day-to-day coordination of the works, follow-up with contractors and subcontractors, planning and sequencing of activities, as well as ensuring smooth communication between the different stakeholders involved in the project.**

With construction works now well underway, his presence is helping the CPH team maintain close coordination and keep the project moving forward efficiently.

Stay tuned for more updates and news on the progress of the project!



Successful Evacuation Drill at CPH



On 26 August, our CPH unit successfully completed its annual evacuation drill. The exercise is an important part of our emergency preparedness and helps ensure that everyone knows how to react quickly, calmly and safely in the event of a real emergency. When the alarm was activated, employees immediately left the building using the nearest available exits and gathered at the three designated assembly points: Inbound, Outbound and the parking area.

Department managers and colleagues trained in first aid and firefighting supported the evacuation by guiding employees safely outside, while designated teams checked the production areas, offices, canteen and changing rooms to confirm that the building had been fully cleared.

A big thank you to the Quality team, managers, trained first aid and firefighting colleagues, and all CPH employees for taking the exercise seriously and contributing to its success. Strong preparation and teamwork make a real difference and help us remain ready to protect one another should an emergency occur.

Ryanair Audit at ARN

This August, we had the pleasure of welcoming Ryanair for a comprehensive audit of our catering operations at ARN. The audit covered key areas including **Security, Safety and Bond operations**, with a thorough review of our processes through:

- **Documentation checks:** IMS, Security Program, security procedures, training records and staff background checks.
- **Facility inspections:** Verification of physical security, hygiene standards and operational compliance.
- **Safety & flight loading checks:** Observation of live Ryanair aircraft loading and ramp operations.

The audit was successfully completed, providing a strong validation of our daily routines, operational discipline and commitment to maintaining high safety and security standards.

A big thank you to the entire ARN team for your continued dedication and for keeping our operations safe, compliant and reliable every day!



Managers on the Floor

This August, we continued to strengthen **management presence on the floor**, with a strong focus on Gemba walks, quality checks and direct engagement with our operational teams.

Regular floor presence allows our managers to stay close to daily operations, identify potential issues early, reinforce standards and work directly with teams on continuous improvement.

Through **Gemba walks and quality checks**, we continue to build a culture of operational excellence, ownership and continuous improvement across ARN.



Thank you to all managers and teams for your engagement and commitment to making our operations better every day!

100% OTP Across Scandinavia!

Reaching 100% OTP across the entire region is an outstanding result and a true reflection of the dedication, coordination and teamwork shown by our teams every day. From production and assembly to operations and transport, every department plays an important role in ensuring that each flight is prepared, loaded and ready for departure on time. This achievement would also not be possible without the strong partnership we have with SAS. Their smooth processes, close collaboration and continuous support contribute greatly to the success of our daily operations. **A sincere thank-you to our SAS colleagues for being part of this accomplishment.** While this is a shared achievement across all four units, our colleagues in ARN were kind enough to send us a team photo to celebrate the occasion. We therefore have a special message from Michail, Transport Manager in ARN, dedicated to his team:



A huge thank you and congratulations to the entire ARN Transport Team! Achieving 100% OTP is the result of your hard work, commitment, teamwork and professionalism every single day. This milestone belongs to each and every one of you. I am extremely proud of what we have achieved together. Keep up the great work and continue showing what a strong team can accomplish! Well done, Team ARN! Michail Ntanos – Transport Manager

A huge congratulations and thank-you to everyone across Scandinavia. 100% OTP in every unit is a result to be truly proud of. Well done, team!

✨ Newrest and SAS extend their partnership through 2032 ✈️

We are proud to announce that Newrest and SAS have extended their partnership through 2032, continuing a collaboration that began in 2022. This renewed commitment reflects the strength of a partnership built on operational excellence, quality, on-time performance, and transparency. It is also a recognition of the dedication and reliability demonstrated by our operational teams every day. As part of this new chapter, Newrest will introduce a fully automated Pick & Pack warehouse in Copenhagen, further improving efficiency and supporting SAS's future ambitions, including its major investment programme covering up to 40 Airbus wide-body aircraft. A sincere thank you to SAS for their continued trust, and congratulations to all our teams whose hard work has helped make this achievement possible. **We look forward to continuing this journey and building the future together.** 🍌



SAFETY STARTS BEFORE THE TASK

5 seconds can prevent an incident.

A small pause, a reported hazard and no shortcuts can protect people, product and operations.

1 STOP & LOOK

Wet floor?
Obstacle?
Moving vehicle?
Hot surface?



2 CHECK BEFORE START

PPE, equipment and surroundings.
If something changed, pause.



3 DON'T WALK PAST A HAZARD

Fix it if you can.
Report it if you can't.

4 NO SHORTCUTS

Saving 30 seconds can become an injury, delay or investigation.



REMEMBER:

Most incidents start with a small unsafe condition that was seen, ignored or underestimated.

Look especially for:

slips & trips • hot surfaces / knives • PPE • vehicles & blind spots • damaged equipment

SEE IT • THINK • ACT • REPORT

No task is so urgent that it cannot be done safely.

Recipe of the month: BBQ Tandoori Chicken Gravy **by Zunaira Khaliq from ARN Unit!**

A smoky and flavorful chicken dish featuring char-grilled tandoori chicken simmered in a rich tomato and cream gravy.

Ingredients

Tandoori Masala

- ½ tbsp cumin powder
- ½ tbsp paprika powder
- 2 tsp salt (or to taste)
- 1 tsp garam masala powder
- ½ tsp turmeric powder
- 1 tbsp coriander powder
- ½ tbsp red chilli powder (or to taste)
- 1 tsp black pepper powder
- 1 tsp dried fenugreek leaves (Kasuri methi)

Marinade

- ¼ cup whisked yogurt
- Juice of 1 lemon
- 1 tbsp ginger-garlic paste
- 3 tbsp cooking oil
- 1 kg chicken

Gravy

- ¼ cup cooking oil
- 2 medium onions, grated
- 4 medium tomatoes, pureed
- 2 to 3 tbsp whisked yogurt
- ¼ cup water
- ¼ cup cream
- 1 tsp Kasuri methi

Method

1. Mix all tandoori masala ingredients and set aside.
2. Combine yogurt, 3 tbsp prepared tandoori masala, lemon juice, ginger-garlic paste, and oil. Marinate chicken for 1 hour.
3. Char the chicken on high heat for 3 to 4 minutes per side, reserving the remaining marinade.
4. Heat oil in a pan and sauté grated onions until light golden.
5. Add tomato puree and reserved marinade. Cook until the oil separates.
6. Stir in yogurt and cook for 2 to 3 minutes.
7. Add water, cover, and simmer for 4 to 5 minutes.
8. Turn off the heat, mix in cream, and add the charred chicken.
9. Sprinkle Kasuri methi, cover, and cook on low heat for 6 to 7 minutes.
10. For an authentic BBQ flavour, finish with a brief coal smoke.
11. Garnish with onion rings, green chilli, and fresh coriander and **Serve hot with naan or steamed rice.** 🔥🍗

