



Scandinavia newsletter

March 2025

newrest



CPH Airport, March, 2025

Congratulations to our employees of the Month!



Congratulations **Anders Åkerlöf**, our Newrest ARN employee of the month !

Anders is a highly dedicated team member with the flexibility to contribute effectively across various areas here at Arlanda. He consistently demonstrates a positive attitude and has gone the extra mile on numerous occasions. Thank you, Anders, for your great work and commitment!



Jakub has been a key member of our operations team. He has mastered warehouse tasks to the extent that he can handle them independently. Additionally, he proactively identifies extra responsibilities and seeks ways to improve efficiency. His dedication to continuous improvement and his proactive mindset have greatly contributed to our team's success.

Congratulations, **Jakub**!



Congratulation to **Uma Devi Poudel**! a cherished member of the PnP team! **Uma** has consistently demonstrated excellent skills in her profession, exemplifying a high standard of expertise and commitment to her work. In addition, **Uma** has fostered a positive working environment within her team and department. Her constructive attitude has contributed significantly to our collective success.

ISO22000 Certification



We are thrilled to announce that **NEWREST NORWAY** has received the **ISO22000 certification**.

We appreciate all the employees for their efforts and hard work.

Congratulations to NEWREST NORWAY!



International Women's Day P/1



We had the pleasure of celebrating International Women's Day with all the amazing women on our team. The surprise red roses, along with a spread of delicious pastries and muffins, brought smiles all around! To all the incredible women in our unit—your talent, commitment, and passion are truly inspiring. Thank you for everything you do!

Happy International Women's Day!



International Women's Day P/2



We came together to celebrate Women's Day by surprising our dedicated SAS crew members and SAS KO colleagues with beautiful roses and a delightful selection of patties and muffins from Newrest.

It was truly heartwarming to see how much this small gesture was appreciated on such a meaningful occasion.

Birthday celebrations!

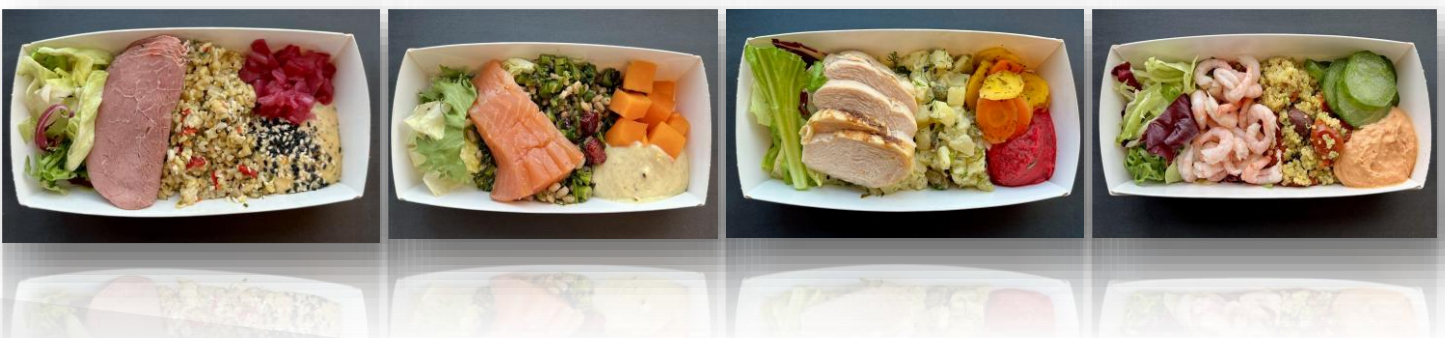


We had the pleasure of celebrating the birthday of our
Maintenance Manager, **Mateusz Makiel!**
Known as the charmer of the unit, Mateusz is always ready
to lend a hand — and never without a smile. His positive
energy and helpful nature make a difference every day.
We wish him all the best and lots of success in the future!
Happy Birthday, Mateusz!!!

Getting ready for the NNMS Project



We're excited to kick off in-house cooking for the NNMS and Light Snack project! The lead-up to the tasting was a fantastic team effort. Our dedicated colleagues worked hard to introduce fresh, delicious, and healthy menu options — and the results were something to be proud of. A big thank you to everyone involved for their commitment and creativity!



Celebrating Niclas Våge's Promotion to Dispatch Manager



We're thrilled to announce the promotion of **Niclas Våge** from Dispatch Worker to Dispatch Manager. This well-deserved advancement reflects his outstanding skills, dedication, and consistent commitment to excellence.

Niclas has been an integral part of our team, playing a key role in achieving departmental goals and supporting day-to-day operations. We're confident he'll bring the same passion and leadership to his new role, driving us toward even greater success.

Congratulations Niclas!

Congratulations to CPH team for 3 months without delays!

We're incredibly proud to share that our team has gone three consecutive months without a single delay! This is a huge achievement, and it wouldn't have been possible without the effort and dedication of every single department. From planning to production to delivery, everyone has played their part — and this shows just how powerful we are when we work together. It's a real team win, and something we should all feel proud of. In our world, everything is connected — if one part of the chain falls behind, it affects the rest. That's why alignment and communication between teams is so important. So, here's a big thank you and congratulations to the entire unit. Let's keep building on this momentum!



A day with our Transport Managers: Kim & Jon



Have you ever wondered how we manage to keep delays to a minimum despite daily challenges? Look no further than our Transport Managers, **Kim and Jon**. This dynamic duo is the heartbeat of our 24/7 transport operations, making sure everything runs like clockwork — Kim starts the show bright and early, with a full department walkthrough the moment he arrives!

Kim checks in on each team, ensures sick calls are covered, confirms the trucks are good to go, and verifies that check-ins and check-outs are logged properly. But beyond the logistics, Kim brings the vibes. He has a knack for lifting spirits, always armed with a great sense of humor —and let's be honest, some of the best jokes in the entire unit.

Then comes **Jon**, who takes over with just as much energy. After debriefing with Kim, he jumps into a second department check, ready to tackle whatever the day throws at him. He's a problem-solving powerhouse, known for thinking outside the box and coming up with smart, quick fixes that keep operations moving without a hitch. Their days are anything but still. They're always out on the floor, observing, adjusting, supporting, and motivating. They're the kind of leaders who notice when a colleague needs a hand, a tool, or just a laugh. As they both put it: their main task is making sure all the **unexpected situations are handled fast and smart**. Their energy sets the tone for the entire team. And while they keep the wheels turning, they make sure the mood stays high. Because in a busy, high-pressure environment like ours, a good laugh can be just as important as a good logistics plan.

Presentations – A Showcase of Dedication and Talent

Last week, we wrapped up three full days of presentations for Cycle 3 of the upcoming **short-haul project** — a key milestone, as these meals will also form the foundation for our intercontinental and charter services. A lot of planning, creativity, and coordination went into getting everything just right, and it was clear to everyone involved that the effort paid off. A special thank you goes out to the true stars of the show: **Theis, Morten, and Zubair!** Their dedication, skill, and attention to detail were on full display as they designed, prepared, plated, and presented meals across all three days. The work was intense, and the pace was demanding, but the outcome was nothing short of exceptional — a perfect mix of taste, presentation, and innovation. We're incredibly proud of what was delivered and excited about what's to come!



Bringing Production Closer to the Bigger Picture

We're excited to highlight a thoughtful and inspiring initiative led by our new Production Manager, **Bahram**. In an effort to bring the production team closer to the heart of decision-making, Bahram organized a behind-the-scenes visit that offered valuable insight into how menus come to life — long before they reach the production floor. The team was welcomed into the presentation room, where **Morten** walked them through the full journey of a menu presentation — from concept to final approval. He explained what's showcased, how materials are selected, and who the key decision-makers are in shaping what eventually becomes part of daily production. It was a fantastic way to connect the dots, showing how every dish starts with an idea and evolves through collaboration before it's ever cooked. Initiatives like this help strengthen understanding and pride in the work we do!



Meet our new Production Manager – fresh from ARN....

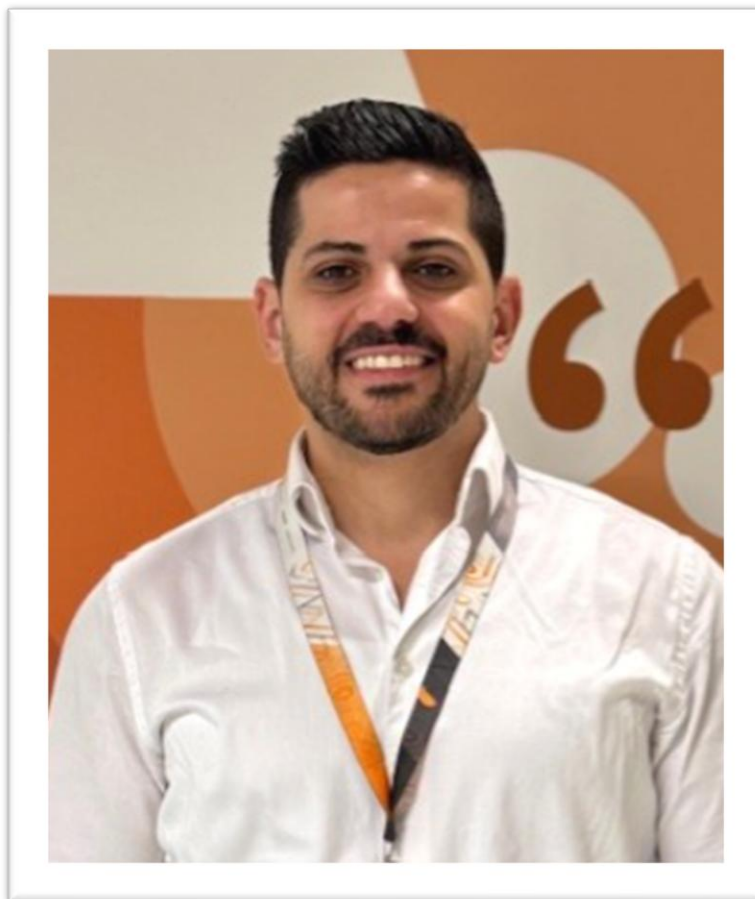


He's got two engineering degrees, a master in decision risk and policy analysis, and now — he's bringing all that brainpower (and heart) to Newrest CPH. A warm welcome to **Bahram Jalaei!**

He's bringing all that brainpower (and heart) to Newrest CPH. After helping launch ARN from day one, he's now tackling a much larger operation with even more moving pieces. What surprised him most? "The challenge of running a much bigger setup," he says—but it's a challenge he clearly enjoys. His favorite part of the day is seeing the impact of small changes and the team's engagement growing stronger. "The spirit and energy of the team really matter," he adds, and you can tell it's something he values deeply. Behind the sharp mind is someone who describes himself in one word: Happiness. He's got a signature dish too—Iranian Prizola—and while he misses his family and his ARN crew, he's excited to make CPH his new home. And with that energy? We're lucky to have him.

Farwell Bahram... Keep going Abdulla!!

With that said, we would also like to introduce Abdulla as our new Production Manager. We all know Abdulla and his qualities as he has worked together with Bahram for a long time. We are very happy to give **Abdulla** the chance as our **Production Manager**. We are convinced that he will do an excellent job in continuing to develop the Production department.



Congratulations to our QHSE of the Month!



We are pleased to announce **Zunaira** as our QHSE of the Month.

Zunaira is someone who always approaches her work with great care and attention to detail. She is responsible, organized, and consistently shows that quality matters to her. Her calm and steady way of working makes her someone you can always rely on to get things done correctly.

She takes pride in her work and does it with a warm smile. Her positive attitude and strong work ethic make her a role model when it comes to quality. That's why we believe Zunaira truly deserves to be our *Quality Champion*.

Celebrating Fettis Tuesday with Semlor

Fettis Tuesday, or "Shrove Tuesday," is a traditional day in many countries when people enjoy rich, fatty foods before a period of eating simpler or lighter meals. In Sweden, the day is most famously associated with eating *semlor* – sweet buns filled with almond paste and whipped cream. Historically, it was a day when people used up ingredients like butter, cream, and eggs, which were often not used as much in the following weeks. This led to the tradition of eating something special and indulgent before returning to simpler meals. So, Fettis Tuesday is essentially a celebration of enjoying delicious food, especially semlor, before life returns to more modest eating habits. Newrest Arlanda like to celebrate days like these, so we did it again. Many were very satisfied and enjoyed their semla!



Newrest – Winners of Arlanda Futsal Cup!

On Saturday, March 8th, **Newrest** participated with a team in the Arlanda Futsal Cup. Since it was the first tournament we have participated in and they were teams we had never faced before, it was difficult to have any expectations. However, **Newrest** ended up winning the tournament quite easily. Combined with all the matches, we scored a total of 15 goals and did not concede any. We would like to thank everyone for their support and look forward to participating in more tournaments.

Results of all matches =

Aviator vs **Newrest**: 0-2 (Group stage)

Newrest vs Clarion: 2-0 (Group stage)

Menzies vs **Newrest**: 0-3 (Group stage)

Newrest vs Clarion: 5-0 (Semifinal)

Newrest vs Menzies: 3-0 (Final)



Newrest Non-Negotiable

Health & Safety

Newrest Non-Negotiables "Health & Safety" are in place to protect yourself. Non-respecting them can lead to severe and irreversible injuries, up to fatality.



Fire & evacuation risk

- I keep fire protection equipment in good condition and accessible (including emergencies exists)
- I smoke in dedicated areas only
- For hot work maintenance activities, I have a hot work permit

Newrest Non-Negotiable

Food Safety

Newrest Non-Negotiables "Food Safety" are in place to protect our consumers and ensure delivery of safe products. Non respecting them can lead to death or have severe consequences on our consumers' health.



Workwear

- I wear proper clean uniform, hair net, mask (as applicable) and safety shoes as a minimum
- I change my uniform every time I go out for a break
- I change my uniform every day

Culinary tour of Newrest Scandinavia food experts... Next stop: Nepal!

This month, meet **Kumar**, originally from Nepal! While pursuing his business management studies at CBC College, Kumar has also brought his culinary talents to our CPH production as a chef. His passion and dedication make him a truly invaluable asset to our team.

Kumar is excited to introduce a very special dish from Nepal: **Selroti with Alu-Kakra ko Achar**. This traditional pairing offers a delightful experience—crispy, lightly sweet selroti perfectly complements a tangy and spicy potato-cucumber achar. Kumar has even incorporated fenugreek seeds in his own unique way to deliver an authentic taste of Nepal.



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"Cooking is more than just a job for me; it's a way to express who I am and share my roots through taste."

Kumar

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Culinary tour of Newrest Scandinavia food experts... Next stop: Nepal!

Selroti Recipe:

Ingredients:

- ❖ 2 cups-soaked glutinous rice (6–8 hours)
- ❖ 1/2 cup sugar (to taste)
- ❖ 2–3 tbsp ghee or melted butter
- ❖ Water (to make a thick batter)
- ❖ Oil for frying

Instructions:

1. Drain rice and blend with sugar and water into a smooth, thick batter.
2. Mix in ghee, whisk until smooth and elastic.
3. Heat oil in a deep pan on medium heat.
4. Shape batter into a ring and fry until golden brown.
5. Remove and drain on paper towels.

Alu-Kakra ko Achar Recipe:

Ingredients:

- ❖ 2 boiled and diced potatoes
- ❖ 1 cucumber (diced/sliced)
- ❖ 2–3 green chilies (chopped)
- ❖ 1/2 tsp turmeric powder
- ❖ 1/2 tsp red chili powder (optional)
- ❖ 1 tbsp mustard oil
- ❖ 1/2 tsp fenugreek seeds
- ❖ Juice of 1 lemon
- ❖ Salt to taste
- ❖ Fresh coriander (optional)

Instructions:

1. Combine potatoes, cucumber, chilies, lemon juice, salt, and chili powder.
2. Heat mustard oil, add fenugreek seeds, and let them turn dark brown.
3. Stir in turmeric and pour over the mixture.
4. Mix well, garnish with coriander if desired.

